

# Supported Housing Review

3 March 2015

# What is Supported Housing?

For this review:

- Short-term services; up to 2 years – for single homeless adults, young people, domestic violence, mental health, substance misuse and offending.
- Mid-term services; more than 2 years – for people with learning disabilities, physical disabilities, mental health.
- Long-term services; usually lifetime – for older people and people with learning and/or physical disabilities

Commissioned mainly via the Housing Related Support programme and Adult Services for supported living schemes.

# Previous Review

- The last strategic review was conducted in 2005, limited to sheltered housing
- Concluded that we had an over-supply of sheltered housing and an under-supply of Extra Care (current benchmarking with similar London boroughs suggests that LBH has a gap in the number of Extra Care beds by approximately 300 units)
- Recommended changes to four schemes:
  - Protheroe House (redevelopment as an Extra Care scheme in partnership with One Housing Group)
  - Stokely Court (re-designation from sheltered to community good neighbour scheme)
  - Larkspur Close (closure and redevelopment, not implemented, now re-designated from sheltered to community good neighbour scheme)
  - Campbell Court (re-designation as general needs – not implemented)

# Why a New Review Now?

- Update the evidence base with latest data
- Look at all supported housing, not only sheltered for the elderly
- Transform and modernise services, focus support on need not age
- Pressure on budgets for homelessness, temporary accommodation and adult social care so need to reduce TA usage and residential care placements, and generally make operational improvements
- Support and inform the Housing Strategy and various policies and commissioning plans e.g. Homelessness, Supported Living
- Corporate Plan emphasis on early intervention and prevention, so need for more aligned and joint commissioning

**Note:** the review does not mean we delay improvements e.g.:

- Supported living conversions
- Addressing the under-provision of Extra Care

# Overview of the Review

- The Supported Housing review is a Corporate Plan project as part of Priority 5, with strong links with Priority 2 *“Enable all adults to lead healthy, long and fulfilling lives”*
- The review will take an in-depth look at the needs that lead to people in Haringey accessing supported housing.
- Over a 12-month period, the review will analyse data and statistics, conduct service visits and speak to residents and staff.
- From this it will generate evidence about supply and demand; are the services LBH commissions meeting current needs? Are they future-proof? Do we fund services that match what we know about the needs of the population?
- The review will conclude with a set of recommendations to improve support provision, develop services that we know are in short-supply and make the best use of council stock and resources for vulnerable residents.

# Scope of the Review

- Services commissioned by all parts of the council (principally Housing Related Support & Adult Services)
- All supported housing will be included; older people's provision will be given priority
- Focus on accommodation-based services (but implications for floating support are likely to emerge)
- All providers, including private provision where possible
- Property quality and standards in council-owned stock
- Residential and personal care provision is out of scope but step-down & Extra Care needs will be looked at

# Timetable

No	Milestone(s)	Target Date*
1.	Project Board agrees draft Quality Evaluation Tool & service user engagement.	February 2016
2.	Initial engagement with service users of supported housing (survey, service visits, introductory letters)	February 2016
3.	Completion of stock condition data and surveying	May 2016
4.	Needs Analysis and Service Evaluation completed	May 2016
5.	Findings report completed	June 2016
6.	<b>Cabinet approval to begin consultation</b>	<b>June/July 2016</b>
7.	Formal public consultation & benchmarking completed	September 2016
8.	Options Appraisal completed	October 2016
9.	Final recommendations approved by Project Board	November 2016
10.	<b>Cabinet approval of final recommendations</b>	<b>November/ December 2016</b>

# Opportunities & Benefits

- Engage with service users about their needs and the services they receive.
- Update and analyse current needs data
- Provide a robust evidence base to inform our strategies and delivery plans e.g. Homelessness Plan, Supported Living Strategy and joint commissioning plans
- Support financial planning, including future capital requirements
- Identify options to optimise the use of council stock, including new, or converted/reconfigured housing provision
- Identify options for increasing or reducing provision, modernising services and meeting need more effectively.